

RAIDER SUCCESS HUB

HIGHLIGHTS



With open registration underway, we're excited to share helpful resources and updates to support you and our students. Discover insightful tools to streamline registration procedures, updates on training initiatives and recognition of the contributions made by our community, including a special acknowledgment of our newest users.



IMPORTANT UPDATE REGARDING NEW RSH USERS

Starting May 1, all new users must complete an RSH Fundamentals Training session before being granted access to the platform. These training sessions will occur every second and third week of the month. Please note that this change will not impact current users; your access will remain unaffected.

We are implementing this requirement to align with other university access policies and ensure that new users are equipped with the foundational knowledge to navigate RSH effectively. By providing this training before users log in for the first time, we aim to optimize their onboarding experience and set them up for success. We believe this update will contribute positively to the overall efficiency and effectiveness of our RSH community.

If you're a new user joining us on or after **May 1**, we encourage you to sign up for the upcoming training sessions. You can find more information and register for training on our Training & Support webpage. Additionally, if you have any questions or need further assistance, please don't hesitate to reach out to us at success@ttu.edu.



HIT THE TRAILS

Sharing Files

If you need students to fill out a form before appointments or if you want them to return a form to you, remember that both you and students can share files using RSH! Learn more.

Expand your RRO Toolkit

As you prepare for Red Raider Orientations, RSH can help set you up for success in several ways!

- Add Group Appointments to your availability or learn how to create drop-in Group Appointments to support more students. Learn more.
- Explore the RSH Student Toolkit for printable handouts, comprehensive how-to guides and instructive videos that you can share with students. Learn more.



SPOTLIGHT

We are excited to welcome the Red Raider Food Pantry and Academic Testing Services to RSH!

By adopting RSH's newest feature, Facility Check-In, they are streamlining the check-in process for students and equipping their teams with invaluable insights into the demographics and needs of those they serve. We enjoy seeing our community grow and look forward to welcoming additional users in the future!

DISCOVER FACILITY CHECK-IN TODAY

QUESTIONS OR SUGGESTIONS?

Have an idea or questions? Submit all requests by emailing help.success@ttu.edu.

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FROM HERE, IT'S POSSIBLE.

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